

# Attachment D

## In Person Feedback

Four opportunities were provided during the consultation period for the community to speak with council staff regarding the Draft 2025/26 Business Plan and Budget (BP&B). During these opportunities, members of the community were able to collect material relating to, discuss, ask questions, and provide feedback regarding the BP&B.

### Adelaide Central Market

**Date held** Friday 9 May 2025 2.30pm to 4.30pm

**Approx number engaged with** 9

#### Feedback

- Transport - walking, street design - Gray Street - thoroughfare for trucks/uber/deliveries but is a small street with lots of residents
- Development / deliveries / parking controls / loading zones
- Melbourne St safety - pedestrians - addition of crossings good, don't get rid of lights / heritage area, footpath width too narrow
- Bus use and transport - train to hills / empty commercial buildings concerning
- Transport - east/west bikeway / driver behaviour with bikes (new part of Frome bikeway especially) / connection to boundary councils
- Environmental initiatives, particularly food waste
- Loves the engagement branding

## Meander Market on Melbourne Street

**Date held** Saturday 10 May 10am to 3pm

**Approx number engaged with** 71

### Feedback

- Prospect Road model for Melbourne Street - medium density development is required
- Bikeways - good (advocates for)
- Meander Markets elevated this year,
- makes O'Connell Street a destination, not a drive through
- O'Connell St upgrade - no thoroughfare
- Frome bikeway
- Hospital (WCH) - tripping and access with extension
- Transport strategy - connection to other councils, bikeways, Currie/Grenfell Streets - upgrade footpath, Chesser - upgrade laneway, have consistent wayfinding with other councils
- Market is fantastic
- Parking - resident parking for extra time
- Tourist information would be good at train station
- Bus stop signage of free connector could be improved, the map is complicated
- Came for medical services in North Adelaide, stumbled across the market and will come back
- From Germany & Ireland, play soccer for Adelaide Uni
- 88 O'Connell - glad that it's been developed, dog park, Adelaide Oval, bridge, horse park to stay
- Keep green spaces (park lands). More important as population increases
- Determine the problem before trying to 'solve' anything. Don't block O'Connell, it's a thoroughfare
- Transport - don't become like Melbourne. Parking - don't get rid of it
- Previous business owner. More retail on Melbourne Street. Needs to not be a thoroughfare. Like it was years ago - lots of coffee shops
- More green spaces
- Great job on the event. Fewer cars, get rid of cars. Pedestrianisation will encourage people to visit
- Road next to horse paddock is a thoroughfare. Are there any plans to delete it?
- The parklands are amazing!
- Used to cycle a lot, currently pregnant so not cycling so much but will again in future. Will sign up to Our Adelaide
- Wide streets, urban greening. Meander Market - regenerated. Work together with Walkerville. We want the reuse of old areas otherwise developers will make CoA lose character. Work with adjacent councils to make a precinct continuation. We have destinations XXX Walkerville is not that far. There should be more collaboration.
- Talked about Henley Beach Rd. In city for food, restaurants and markets. Also use playgrounds and events for kids. Early morning shopping - would be good. Moved to Perth and now have moved back and now have a new appreciation of Adelaide
- In city for Ollie Ashenden (shoe shop), tumbled across market. Like to visit markets
- Play in May - great initiatives, attract more for families
- Marshmallow playground - using Glover
- Make O'Connell a destination, empty spaces and restaurants closing
- Frome bike park - unsafe as cars don't know it's a bike lane and drive in bike lane. Corner North Terrace and Frome. Also cars turning into uni. Cyclist hit on Thursday, sent photo of the confusions, needs better signage.
- Pot holes are problematic. Trees cover traffic lights and create contrast to make it hard to see. Travelling north, can't see traffic lights behind trees
- Bike light is not always known or seen
- Turning off North Terrace, need green light. If red, they hold up traffic so they move into bike lane
- Love Park lands and playground (horse and playground - helicopter), use free bus. Walk to helicopter playground and go via horses, so lovely to see them
- Event parking in North Adelaide during footy season, difficult for art / museum goers. Good feedback about parking meters - consistent across the city
- O'Connell - petition (parking)
- Found out about the event through Facebook, traffic off North Terrace, busy but no roadworks
- More free carparks
- More activation. Transportation - bus
- Transport options, parking on weekends, envious of Melbourne trains
- Buses good, walkable city

## Rundle Mall

### Date held

Thursday 15 May 11.00am – 1.00pm

### Approx number engaged with

11

### Feedback

- Strong support for bike infrastructure and also for increase in frequency of the free City Loop. Needs to be every 15 minutes so that you don't have to look up a timetable, but can just wait. Needs to be extended later in the night too.
- Medium strip used to be well maintained but now overrun and unkempt
- In favour of a rate rise to maintain the upkeep of the City
- Free City Loop is great but need to be later at night - can catch bus to North Adelaide for movies or dinner but can't catch it back as it finishes early. Should also be more regular (every 15 minutes). It is currently mainly suited for people doing things in business hours - but students would use it after hours too.
- Business owner (hotel). Not in favour of rate increase, rates are already very expensive.
- In favour of Hindley Street revitalisation project and wants this project to be done as soon as possible. Provided feedback in last consultation on this revitalisation but has not had an update on this project for quite some time. Their hotel customers comment on the eastern section of Hindley Street being run down, and this is the main transit corridor for their customers. Likes the idea of planter boxes in the revitalisation plan however is concerned that they may be used for waste e.g. as toilets, ash trays etc. Bus stop signage of free connector could be improved, the map is complicated
- The closure of toilets at night in the area has led to an increase in defecation and urinations in lanes and other public spaces (Sia Furler Lane and outdoor areas of 128 Hindley Street)
- Opposed to transportation changes that impact on drivers e.g. cycling infrastructure/bus lanes - when coming to the city drives in and road corridors and parking are a priority. Don't lower speed limits (if anything, increase is needed given the bus lanes on major roads - bus lanes take up too much road space)
- Uses public transport when visiting the city, wants frequent, reliable and fast public transport.
- Uses tram - but frustrated by other passenger behaviour. Don't stand in entrance way - especially if there are plenty of empty seats. Also, wait for people to get off before getting on.
- Adelaide's 'deadly' - moved to Adelaide from NSW 4 years ago and loves Adelaide
- Comes to the city to walk around to get exercise, not to shop or visit anywhere in particular - the train is a quick way to get into the City as opposed to buses which take longer winding routes.
- Interested in support for start-ups, discussed AEDA's role and provided AEDA business plan and contact details. Interest in Fin Tech, sustainability and recycling.
- City visitor who always catches the train in and says Seniors Card works well. Just comes to city to walk and see sites - Torrens River, North Terrace (space museum and library). Likes the noise and atmosphere of the City
- Major concerns around rates believes it is cheaper to live in a Torrens Title house in the suburbs. The Discretionary Discounts are problematic - rates determined by potential income for rental which means the rate is often too high and requires discretionary discount.
- The problem for many people in the City is that they have strata or community Title fees to pay on top of rates
- Used to offer discount for concession holders but don't do this anymore
- Should offer an incentive to keep older people who are on fixed income living in the City. There are not a lot of residents in this scenario so it wouldn't cost much and it would also make it more attractive for other retirees to come to City. Messaging should be 'retire in the city and we will look after you'
- Higher density living often has strata or community fees and so we should have a policy to recognise this and give a rates discount
- Determining rates using rental figure should be different for owner/occupiers.
- Concern regarding impact on parking for events held in Victoria Square. This also impacts traders and markets. Could do events in outer Park Lands or consider parking in South Park Lands and shuttle bus in. Outside visitors particularly use cars to travel to city
- BP&B should have income identified by source and then match expenditure accordingly.
- Loves the library in the Mall
- Main issue with Comets soccer club is again around parking and traffic issues on West Terrace. Should remove parking on corner Gilbert St and West Tce - parking there is a risk.
- Developers need to consider that often each bedroom has someone with a car and should consider parking.
- Free seniors travel is great - encouraged train trips especially when things were slower due to Covid.

## City Library

**Date held** Friday 16 May 12.00pm – 2.00pm

**Approx number engaged with** 4

### Feedback

*Nil*